



CASE STUDY



How AirFreight.com

MET A WOODWORKING COMPANY'S URGENT NEED

AirFreight.com Overview

AirFreight.com is a shipping and logistics company that specializes in expedited airborne and fast ground deliveries within the U.S., Canada, and Mexico. Launched in 2006, our company has helped hundreds of organizations transport and deliver their products securely—especially under tight deadlines.

Using a carefully selected fleet of preapproved airborne and ground transit vehicles, AirFreight.com can complete a delivery in North America within just hours. AirFreight.com only partners with well-established and reputable businesses, ensuring each air or ground vehicle meets the strictest standards to transport various sizes of cargo safely and efficiently. A single point of contact and real-time tracking help prevent delays and plan for unexpected disruptions on the ground or in the air.



THE PROBLEM

26 Shipments to 12 Different Destinations

For more than 20 years, Pawtucket, Rhode Island-based [T&C Woodworking Inc.](#) has been designing and manufacturing high-quality finished wood products for different types of office buildings and restaurants. When the company found AirFreight.com through an online search in July 2022, it was desperate. The small business needed a reliable expeditor that had the capacity to carry out more than two dozen shipments to 12 different locations over a period of several months.

T&C Woodworking had been contracted by the national restaurant chain Buffalo Wild Wings to manufacture a number of specialized, durable wood and chrome products. These unique parts were designed to replace old bar and kitchen equipment at 12 different Buffalo Wild Wings locations across the U.S.

The first looming deadline created a major problem for the woodworking company. Twelve of the 26 shipments had to be delivered to a contractor on-site by midnight, and installation had to be completed before the restaurants opened the next morning.

After a quick phone call, T&C Woodworking was put in touch with Frank Ilacqua, one of AirFreight.com's experienced dispatchers.





THE SOLUTION

One Upcoming Deadline

This is an emergency, T&C Woodworking explained to Frank. Several products had to be delivered and installed before the Buffalo Wild Wings locations opened for business at 8 a.m., and the remaining cargo had to be successfully delivered within a specific time frame over the next few months. Unfortunately, T&C's previous shipping partner was unable to meet the current deadline, and AirFreight.com now only had 48 hours to complete the first delivery.

T&C Woodworking's arrangement with Buffalo Wild Wings was somewhat complicated. Each shipment had to be picked up on a specific day at a certain time because Buffalo Wild Wings didn't have the space to store the inventory before installation. This meant that T&C Woodworking had to complete each finished product and ship it out within 24 hours to ensure its on-time delivery. Each shipment had to arrive at its respective destination by midnight so that it could be unpacked and installed before the restaurant opened the next day.

Once AirFreight.com understood the situation, our expeditors got to work. After obtaining the 12 different destinations, we worked closely with T&C Woodworking to establish a foolproof distribution plan over the next several months. Once laid out, the strategy was shared with the Buffalo Wild Wings locations to ensure they understood the manufacturing and shipping date schedules.

To pick up the first few shipments within 12 hours, AirFreight.com utilized 154-inch long sprinter vans to transport the finished products. We were even able to bundle some shipments together, saving T&C Woodworking some money and ensuring all shipments arrived within the delivery window.



THE RESULTS

A Foolproof Plan

The result? AirFreight achieved 100 percent on-time pickup and delivery of all 26 shipments from July 2022 through the end of September, including multistop and weekend deliveries. We even completed five shipments during a very busy and hectic Labor Day weekend.

Each delivery was made within the designated time frame—before midnight—so the on-site contractor had plenty of time to unload and install the kitchen equipment.

AirFreight achieved 100 percent **on-time pickup and delivery** of all 26 shipments





THE FUTURE

A Look Ahead

T&C Woodworking said the company will utilize AirFreight.com's services again very soon and enjoyed working with Frank.

No matter the specific conditions, shipment size, time frame, deadline, or distance, we're here to help organizations of all types meet their goals and deadlines, from woodworking businesses to [NBA teams](#).

With 24/7/365 support, a single point of contact, and real-time tracking, AirFreight is the best choice for last-minute shipments that require fast and reliable transportation.

CONTACT US TODAY FOR A FREE QUOTE

